

ATAS VOLUNTARY WITHDRAWAL

Should a business voluntarily withdraw from ATAS, we are obliged to ensure our members, stakeholders, suppliers and consumers are kept abreast of the accreditation status of the business.



PUBLICATION OF WITHDRAWAL

The name of business will be published on the ATAS website and listed as 'Voluntarily Withdrawn'.



SUPPLIERS NOTIFIED

Suppliers, Corporate Partners and Allied Members will be notified of the voluntary withdrawal of the business from ATAS.



REMOVAL OF ATAS REPRESENTATION

The business may no longer represent their affiliation with the association via logo or promotional material.



REMOVAL FROM ATAS DIRECTORY

The business will be removed from that ATAS Business Directory, relied on by consumers to find a reputable travel business.



LOSS OF ACCESS TO EXCLUSIVE INSURANCE PREMIUMS*

Access to exclusive rates on both Professional Indemnity and Public Liability Insurance Premiums will be disabled.



WEAKENING OUR VOICE TO GOVERNMENT

ATAS relies on Accreditation Support to continue to advocate with a powerful voice to Government and in other critical arenas.



LOSS OF DISPUTE RESOLUTION MEDIATION ACCESS

Access to Dispute Resolution Support and Expert Advice, for businesses and their customers, will cease.



INELIGIBLE FOR NTIA RECOGNITION

The business will no longer be eligible to enter and be recognised at the National Travel Industry Awards (NTIA)



RESOURCES AND SERVICES

Access to ATAS Services and Resources such as the Industrial Relations Hotline and other documentation will be removed.

ATAS accreditation is an endorsement that a company is financially stable, committed to best practices in the handling of complaints and is a respected business.



ATAS is an important reflection of the credibility of a business, both to the public and within the industry.

It is for this reason that these processes are in place.



* Statements regarding insurance coverage and premiums are for general description purposes only and are based on industry trends.